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**“Damage,”** caused by the abuse, thievery, mysterious disappearance, accident, rules violation or special request:

- Missing keys
- Key broken off inside lock
- Door lock replaced by tenant without permission
- Depressurized fire extinguisher with broken seal (not used to put out fire)
- Burn in countertop
- Sink discolored by clothing dye
- Missing faucet handle
- Carpet burn
- Missing refrigerator shelf
- Painted ceramic tile
- Chipped or cracked ceramic tile
- Rust marks on carpet from indoor plant
- Gouge in wooden floor
- Gouge in linoleum
- Broken toilet tank lid
- Kinked shower curtain rod
- Chip in bathtub enamel
- Hole in hollow core door
- Missing door
- Two-inch diameter hole in ceiling
- Stain on ceiling caused by popping champagne or beer bottles
- Crayon marks on wall
- Walls painted by a tenant in dark color
- Tenant wallpapering without permission
- Mildew where tenant kept aquarium
- Urine odor in carpet
- Missing light fixture globe
- Burned out or missing light bulbs
- Light fixture installed by tenant which must be replaced
- Window cracked or broken by movers
- Torn shade
- Venetian blinds with bent slats
- Pet-damaged drapes
- Drapery rod with missing parts
- Missing, bent or torn window screen
- Fleas left behind
- Neglected landscaping which must be replaced with similar plantings
- Caked grease on parking space

**“Normal Wear and Tear,”** caused by ordinary coming and goings (depends on how long the tenant has lived there):

- Well worn keys
- “Sticky” keys
- Balky door lock
- Depressurized fire extinguisher with unbroken seal
- Worn pattern in countertop
- Rust stain under sink faucet
- Loose, inoperable faucet handle
- Carpet seam unraveling
- Rusty refrigerator shelf
- Discolored ceramic tile
- Loose grout around ceramic tile
- Threadbare carpet in hallway
- Scuffing on wooden floor
- Linoleum with back showing through
- Wobbly toilet
- Rusty shower curtain rod
- Rust stain under bathtub spout
- Tracks on doorjamb where door rubs
- Door off its hinges and store in garage
- Plant hanger left in ceiling
- Stain on ceiling caused by leaky roof
- Cracked paint
- Chipped paint (minor)
- Wallpaper done with permission
- Mildew around shower or tub
- Urine odor around toilet
- Discolored light fixture globe
- Odd-wattage light bulbs which work
- Light fixture installed by the tenant which fits its location
- Windows cracked by settling or high wind
- Faded shade
- Paint-blistered Venetian blinds
- Sun-damaged drapes
- Drapery rod which won't close properly
- Dirty window screen
- Ants inside after a rain storm
- Scrawny landscaping which was sparingly watered due to drought conditions
- Grease stains on parking space